

August 29, 2006

Mr. B.J. Nordenstrom  
Nordenstrom Custom Homes  
1828 Hwy 65  
Mora, MN 55051

Dear B.J.,

Pam and I write this letter to express our heartfelt gratitude for your wonderful job building our home this summer.

The care and dedication to detail you and ALL of your workers showed us was heartwarming. I know it is not easy having customers calling you all the time with questions, angst and changes but you handled all of this with professional courtesy and great care.

Your crew was amazing. Everyone should have a son like Adam and a guy like Bob representing them because those two were a great extension of your attitude and professionalism.

We officially move into our new home on 8/31/06 and when Pam and I break open that bottle of champagne we will have one for you, Adam, Bob and the rest of the crew.

Thank you B.J. for what you did for us. You made chaos into peace, angst into calm and a bunch of wood into a beautiful home.

Lastly, Pam and I have a bet as to what B.J. stands for. I say Bobby John, she says Big Joy. After this experience, I think she is right.

Sincerely,

Pam & Tom Field  
Longville Minnesota